



Overland Storage
4820 Overland Ave
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Snap Server Manager™ Section 508 Report



**Summary Table
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	Foreground/Background colors are fixed.
Section 1194.22 Web-based internet information and applications	Supports with exceptions	Foreground/Background colors are fixed, colors cannot be changed Redundant text links not available
Section 1194.23 Telecommunications Products	Not applicable	Snap Server Manager™ not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not applicable	Snap Server Manager™ not considered a Video or Multimedia product.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Snap Server Manager™ not considered a self-contained/closed product.
Section 1194.26 Desktop and Portable Computers	Not applicable	Snap Server Manager™ not considered a desktop or portable product
Section 1194.31 Functional Performance Criteria	Supports with exceptions	Does not provide any assist technology to read the information displayed on management UI.
Section 1194.41 (a) Information, Documentation and Support	Supports	See section 1194.41 below.



**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supports</p>	<p>Snap Server Manager™ supports page navigation using TAB key and arrows to change fields, and either space bar or CR to make selection.</p> <p>Both End User and Administrative documentation are available in PDF format on the User CD that ships with the platform. Also, product has a comprehensive context sensitive help library embedded within the Management Web UI.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports</p>	<p>Snap Server Manager™ does not disable any known activated features of other products or operating systems that are identified using industry standard accessibility features.</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports</p>	<p>The Snap Server Manager™ Software works with standard Browser technologies as used in Microsoft IE, Mozilla Firefox, and Apple Safari. All Assistive technologies included in these web browsers remain in tact.</p>

<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports</p>	<p>Elements in Snap Server Manager™ display corresponding text</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>Images used throughout Snap Server Manager™ for controls, status indicators, or other programmatic elements have consistent meanings.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports</p>	<p>Snap Server Manager™ Software uses standard Java functions to capture text inputs required for specific tasks. All text inputs are guided within specific input boxes. Snap Server Manager™ also has embedded, context sensitive help.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports With Exceptions</p>	<p>Snap Server Manager™ Software does not override any known user selected contrast or other individual display attributes. However, the Management UI foreground and background colors are fixed.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>NA</p>	<p>Snap Server Manager™ does not use animation.</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual</p>	<p>Supports</p>	<p>Snap Server Manager™ colors are used to convey information, in most cases, that information is also conveyed in alternative text beside the condition.</p>

<p>element.</p>		
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not Supported</p>	<p>Snap Server Manager™ foreground and background colors are fixed.</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>Snap Server Manager™ does not blink or flash text, or objects or other elements at a flash or blink frequency greater than 2 Hz and lower than 55 Hz</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	<p>Snap Server Manager™ captures text inputs required for specific tasks. All text inputs are guided within specific input boxes.</p>

**Section 1194.22 Web-based Internet/Intranet information and applications - Detail
Voluntary Product Accessibility Template**

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	All tasks in Snap Server Manager™ Management Browser UI have text equivalents.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	N/A	Application does not need to support multimedia
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with exceptions	Snap Server Manager™ provides equivalent text used to describe the condition of the color status conditions. Colors cannot be changed
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	N/A	Snap Server Manager™ does not use Style Sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not supported	Redundant text links not available
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A	Snap Server Manager™ does not have any image maps that would require the user to define a specific region.
(g) Row and column headers shall be identified for data tables.	Supports	All tables contain both row and column headers
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	All table contain both row and column headers
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	All frames in Snap Server Manager™ have titles with text for easy identification and navigation.

<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>Snap Server Manager™ does not contain any flashing or blinking text, objects or other elements with a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>N/A</p>	<p>Snap Server Manager™ does not server Web pages</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supports with Exceptions</p>	<p>Snap Server Manger complies with most if not all parts of this, but we need to test this to be 100% sure, which will take some time to complete.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).</p>	<p>N/A</p>	<p>Snap Server Manager™ does not require any special Applets, plug-in or any other application to be present on the client other than Standard SUN JVM v 1.4 or higher.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	<p>Snap Server Manager™ captures text inputs required for specific tasks. All text inputs are guided within specific input boxes.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Supports</p>	<p>Snap Server Manager™ has a simple menu scheme to navigate tasks.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>N/A</p>	<p>There are no timed responses required .in Snap Server Manager™</p>



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 Section 1194.31 Functional Performance Criteria - Detail
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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not Supported	Snap Server Manager™ does not provide any assist technology to read the information displayed on our management UI. Refer to 1194.22(g,l,j)
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports With exceptions	Snap Server Manager™ would not interfere with any assist technologies that would seek to enlarge the fonts displayed in the management web UI. Snap Server Manager™ would not interfere with any known use of screen readers to access the Text Files stored on its network shares. Refer to 1194.21/22
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	Snap Server Manager™ does not require user hearing for access to any functionality or Alerts all alerts are visual text or colors or both indicators
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	NA	Snap Server Manager™ does not output Audio as a method of management Alerts.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive	NA	Snap Server Manager™ does not require speech recognition.



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Technology used by people with disabilities shall be provided.		
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Snap Server Manager™ supports page navigation using TAB key and arrows to change fields, and either space bar or CR to make selection.



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Section 1194.41 Information, Documentation, and Support - Detail
Voluntary Product Accessibility Template



Criteria	Supporting Features	Remarks and explanations
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Alternative forms of access to descriptions and compatibility features in alternative formats are currently available via the Web for registered users. Both End User and Administrative documentation are available in PDF format on the User CD that ships with the platform. Also, product has a comprehensive context sensitive help library embedded within the Management Web UI.
Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Not Applicable	No special accessibility features are included and hence documented.
1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Web based text services are available for interface with Overland support personnel. (Monday-Friday Hours Only)



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